



Business Process Outsourcing

Kingland Systems Corporation's solution-based business process outsourcing (BPO) leverages over 20 years of experience in developing, executing, and supporting mission-critical processes, applications, and systems for large, global organizations.

Kingland Systems Corporation offers Solutions for:

- **Process Development and Improvement:** KSC's teams of highly skilled engineers and analysts leverage proven processes to ensure that your objectives are achieved, taking your process to the next level with a strong focus on continuous improvement, efficiency, and quality. KSC utilizes our process development expertise to ensure the processes used will produce quality work, in an easily replicated fashion. With KSC performing the work, we allow you to focus on integrating results into your organization, not on the mechanics of performing the work.
- **Data Research Service Desk:** At the request of global audit and brokerage firms, KSC has several times been contracted to develop and manage a research service desk on their behalf. These service desks have leveraged our proven methodology to design the methods and practices to be used by the staff to meet the information needs of the clients.
- **Business Analysis:** KSC employs specialized industry and functional expertise to work with you to understand your unique business problems and opportunities, recommending tailored solutions accordingly.

Recent Project Performance:

- Scope of Service Independence – provided a global audit firm with on-demand research to ensure compliance with the U.S. SEC Auditor Independence Initiative
- Corporate Family Tree Research – enables firms to understand and visualize complex corporate relationships to manage risk and regulatory compliance
- IT Systems Management – local and remote high availability management of systems, networks, and replication
- Brokerage Account Entry - When faced with massive entry of paper-based account information, the Brokerage firm hired KSC to create the computer-based accounts
- Mutual Fund breakpoint Research - With the deadline of approaching regulations, the financial agency hired KSC to perform the research and provide the analysis for mutual fund breakpoints on thousands of records

Company Information:

DUNS Number: 804702629
Cage Code: 1SK16

NAICS Codes:

- 518210 – Data Processing & Hosting (small business)
- 519120 – Libraries & Archives
- 519190 – Other Information Services
- 541511 – Custom Computer Programming (small business)
- 541512 – Computer Systems Design (small business)
- 541519 – Other Computer Related Services (small business)
- 541720 – R&D in Social Sciences & Humanities

Employee Certifications:

- Project Management Professionals
- FINRA Series 7 and 66 Securities Licensed Employees
- Sun Certified Java Programmers & Developers
- Certified Software Test Engineers
- Certified ScrumMasters
- CompTIA A+ Certified Employees
- IBM Certified Specialist - AS/400 Associate Systems Operators
- IBM Systems Operators
- Cisco Certified Network Associate
- Microsoft Certified Professionals
- Microsoft Certified Systems Administrators
- Microsoft Certified Systems Engineers

Contact Information:

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Jeff Gorbali, Managing Director

Experience to Understand Your Problems; Execution to Improve Your Business